***PARTNERSHIP WITH PARENTS***

***PICO----(parental involvement co-ordinator)----Ingrid Perry***

* We consult with all parents to find out what works best for them. During your Childs first days at playgroup, we welcome parents to stay as long as they wish in order to settle your child. We have found in the past that when the parent feels the child is ready then they can be left for short periods and eventually for longer. But we respect all parents’ wishes and understand that not all parents are able to stay due to work commitments, having younger children etc.
* We recognise at playgroup that parents are the best educators of their child
* We value our relationship with parents and are committed to working in partnership with you to provide top quality play and care for the children.
* We welcome parents at all times to discuss our work, have a chat or take part in our activities. Help with translation if and when required.
* We will keep you informed of opening times, fees and charges, programme of activities, policies and procedures.
* We will be consistent and reliable to enable you to plan with confidence and peace of mind.
* We will share and discuss your child’s experiences, friendships, achievements and progress with you. Please use the ‘ Our little stars board ’
* We will listen to your views and concerns to ensure that we continue to meet your needs, using your Childs home link diary.
* Please put any suggestions in our suggestion book located on the table in the entrance corridor.
* We will provide regular Newsletters to keep you up to date with activities etc.
* We will make known to parents the systems for registering queries, complaints or suggestions. Parent evaluation forms can be completed at any time.
* We hold regular parents meetings to discuss children’s development and learning journeys.